Learning Conversation Notes	
Name of Partner:	Date:
North Tahoe Family Resource	3/15/07
Center	
(formally known as Kings Beach Family	
Resource Center)	
When Served: June 1, 2006-March 1, 2007 (9 months)	Ages: Family Support Services: Total served: 292 Prenatal: 30 ∠1: 18 Age 1: 43 Age 2: 57 Age 3: 45 Age 4: 52
	Age 5: 47
	Gender: Family Support Services:  126 males 113 females
Primary Language Spoken in the Home:	33 unknown
English: 43	33 unknown
Spanish: 229	
Other: 0	Ethnicity:
Unknown: 0	Family Support Services:
Special Needs: Eligible for Part B (619) of IDEA: 5 Eligible for Part C of IDEA: 19 Mental Health Diagnosis: 14 No Special Needs: 234	<ul> <li>Alaskan Native/American Indian: 2</li> <li>Asian: 0</li> <li>Black/African American: 0</li> <li>Hispanic/Latino: 236</li> <li>Pacific Islander: 0</li> <li>White: 31</li> <li>Multicultural: 1</li> <li>Other: 0</li> </ul>
	■ Unknown: 0

**Conversation Participants:** Jacqui John, Rita Corona, Maria Bernal, Patricia Ashoak, Cecilia Morales, Sandy Renz, Nanny Baggett, Cathy Ferron, Alsion Schwedner, Paula Lauer, Gail Tondetter, Colleen Willaims, Don Feretti, Anne Watts, Sylvia Ambriz, Sarah Coolidge, Melanie Cleary, Kim Bradley (Facilitator), Seana Doherty (Recorder)

## **Outcomes:**

- Families with children 0-5 served by the North Tahoe Family Resource Center are raising healthy children
- A sustainability plan (including financial and social capital) will exist for the NTFRC

### **Performance Measures:**

- Demographics (number of 0-5 served by gender, age, and when services were provided) utilizing the First 5 Placer Demographic Tool.
- Placer Outcomes Screening Form
- Stories and Pictures that describe impact on families
- A FRC Board approved sustainability plan will be created and implemented

## What is this data telling us about achievement of outcomes?

## **Family Support Services Demographic Data:**

### Data on Children

Stands out that there are 131 new participants. This reflects, overall, the increased number of people using services at the FRC.

A range of, 20 to 45 new community members, per month, are seeking services at the NTFRC due to:

- o The name change to better reflect the area being served
- o Increased outreach efforts and word of mouth
- o Placer County Differential Response Program

Similar number of males and female children being served

A lot of kids being served in prenatal to 2 years old age bracket which indicates that we are serving children earlier. The 4 and 5 year old numbers may not be very high due to enrollment in pre-school programs.

## Race/ethnicity Data(children)

Majority are Hispanic/Latino

Increase in serving Caucasians (11%), highest increase to-date

Increase in Anglo participation could be due to outreach efforts, Differential Response program, name change that expanded awareness of geographic scope.

# Special Needs Data (children)

Surprisingly high number of children listed with Mental Health Diagnosis

This high number could be due to the data collection strategies staff use including:

- o Relationship based approach
- o Making community members feel comfortable
- o Decreasing stigma around mental health needs
- o Good connections with community members help open up conversations around mental health needs

Overall, it appears that families that need services the most are accessing them.

This high number of children with special need does point to a larger community need

### Demographic Data on Adults

Total served: 196 parents and caregivers of 0-5 year olds

#### Gender

70% females, 30% males (reflects large increase in new males being served) Contributing factors could be:

- o Low snow winter meant many men were out of work
- o Single fathers
- o Outreach to fathers in pre-natal programs

There seems to be a shift for men in their attitude towards seeking services---seems that it is becoming more acceptable to seek services on their own

92 new adults being served and 131 new children---a lot of families with two or more children being served

Families, not just women, are being captured in the data which addresses the above points about men being more involved with services

# **Ethnicity**

A few large families with many children are being served

#### **Other Programs**

# **Sustainability Plan Update:**

Fundraising events: \$6, 623 (does not include 3.14 event)

Donations: \$12, 823 Grants: \$30, 928

Seeking other funding opportunities

Finished the strategies Sustainability Project

New strategic plan later this year will include a comprehensive sustainability plan

#### Comments

Focusing on diversifying our funding especially around developing the donor base The high number of people attending fundraising events shows the building of social capital (part of Outcome #2)

NTFRC has met Outcome #2 and have shown that they are making progress towards making it a reality.

# In what ways will we apply what we have learned from our data?

Explore availability and access to services that support this high special needs data for 0-5 year olds.

NTFRC will make the link to MHSA & SAMHSA with special needs data.

Tahoe City is an area where the FRC could do more outreach especially for general programming activities

Consider adding parent education level to registration form to help with future planning work

## Other points that were made during the conversation:

The school readiness data indicated that children were not ready for Kindergarten ----half of class being held back this year

## **Next Steps:**

Compare special needs data with Placer County and State/Fed rates to see if numbers are higher in North Tahoe

Contact Warmline and other partners to continue building staff capacity to serve special needs families through trainings

Provide breakdown of zip codes for all demographic data